



New Tecumseth Optometry Clinic

A BIT ABOUT COVID-19 AND OUR CLINIC:

Our College of Optometry has instructed that **we can see our patients for eye exams under strict COVID pandemic guidelines.**

A lot of things have changed, all of which are designed to keep our Doctors, our staff and YOU safe. We are limited as to the number of patients we can permit in our clinic at any given time, so appointments will be spaced accordingly, and **ALL visits to the clinic must be by appointment only, for ANY reason.**

It is crucial that we remain closed to all walk-in traffic so we can maintain adequate physical distancing at all times. Even though we would love to see you, **dropping by cannot be permitted for any reason for now.**

Please know that we are here for you, and we are fully committed to keeping our community seeing its best.

Please feel free to reach out by calling and leaving a detailed message at **705-435-2020** or email **info@ntoc.ca** if you are experiencing changing vision or emergency eye problems, have broken or lost your glasses, require a frame adjustment or repair, need to change or confirm an offered appointment, or wish to order contact lenses or eye drops. We will be in touch as soon as possible. We are diligently working our way through our phone and email messages in priority order and will return your call within 24 hours but usually much sooner. **Please feel free to visit our website at ntoc.ca to request an appointment or order your needs on our online store.**

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IF YOU HAVE BEEN OFFERED AN APPOINTMENT HERE ARE THE DETAILS WE DISCUSSED WITH YOU AT TIME OF BOOKING:

- You are not ill or experiencing COVID symptoms. You have not travelled in the past 14 days.
- You will arrive alone (unless you have a parent/child or caregiver situation) and bring as few items as possible to your appointment.
- You will be on time for your appointment in order to avoid other patients.
- You will cancel 24 hours in advance if you can't make your appointment. Our cancellation policy is in effect.
- Our door will be locked but simply ring the doorbell and we will greet you.
- You MUST wear a mask to your appointment.
- We will take your temperature and ask you to use hand sanitizer upon entry.
- Everyone in the clinic will practice physical distancing.
- You will bring your current eyewear and a medications list with you.
- You will complete our Pre-Appointment Form located on our website at ntoc.ca and submit it prior to your appointment so that your appointment is time-efficient for you.
- Because frame handling will be limited, you can have fun checking out our Virtual Try On Frame Gallery if you visit our website at ntoc.ca. Let us know if you find something you like and we'll have it ready for you when you come in!